





## WWW.SCDD.CA.GOV

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## Hello [Mail Merge Name]

I am writing to you from the State Council on Developmental Disabilities. We have been asked to interview people who receive services from the Regional Center. Your Service Coordinator is aware that we will be calling you.



• The interview will take 45-60 minutes and the interviewer can come to your house, to your job or day program, or meet you in the community.



• The interview is not a test and there is no right or wrong answer.



• Taking part in the interview is voluntary. If you do not want to take part, you can tell the interviewer this over the phone.



 All information will be kept confidential and your specific answers will not be shared with your Service Coordinator.



 Your answers will be used to improve services throughout the State.



 An interviewer named [Mail Merge Name] will be calling you in the next few months.



 If you want to see a picture of the person who will visit you, go to scdd.ca.gov/interviewer-photo-gallery and enter the password showme. Any problems with this link, please email qaproject@scdd.ca.gov.



• If you have any other questions, please call the QA Project at the Orange County Regional Office, (714) 558-4421.

Sincerely,

Ruby Villanueva, Project Manager Quality Assessment Project <a href="mailto:qaproject@scdd.ca.gov">qaproject@scdd.ca.gov</a>

"The Council advocates, promotes & implements policies and practices that achieve self-determination, independence, productivity & inclusion in all aspects of community life for Californians with developmental disabilities and their families."